

CAMPING MOLVENO RULES OF PROCEDURE (rev. 4.0)

Dear Guests, you are welcome to Camping Spiaggia Lago di Molveno.

Your collaboration is indispensable to ensure a pleasant stay for yourselves and the other guests; therefore, we kindly ask you to respect the rules listed below in the knowledge that in the knowledge that sharing them represents not only an improvement of the conditions of your stay, but a distinctive trait of the way of understanding 'living in the open air'.

The unreserved acceptance of the provisions of the house rules is the necessary requirement requisite for entry to the campsite.

Particularly serious non-compliance with the regulations may result in immediate expulsion from the campsite.

Article 1 - Admission and Acceptance

1. All persons wishing to enter the campsite must show their identity documents on arrival for legal registration. Alternatively, the Group Leader shall complete the pre-printed form with all the required data for all persons.

2. Guests are required to check the completeness and correctness of registration data, to report any discrepancies and to make any changes, arrivals and departures of persons known in advance, even in the case of contracts of a prolonged or lump-sum nature.

3. Minors are not allowed to enter the campsite unless accompanied by an adult who is legally responsible for them.

4. Access and presence in the campsite of unauthorised persons will result in

- violation of public safety regulations (Article 109 of the T.U.L.P.S.);
- violation of Article 614 of the criminal code (violation of domicile);
- violation of Article 633 of the Criminal Code (invasion of land and buildings);
- violation of Article 624 of the Criminal Code (theft of services) - offence of contractual fraud.

Article 2- Pitches, vehicles and mobile homes

1. The Management assigns to each Group the pitch to be occupied by its means of subsistence and issues the necessary provisions to ensure the smooth running of the stay.

2. The availability of the pitch implies compliance with the pitch boundaries. Therefore, all 2. The availability of the pitch implies respect for the pitch's boundaries. Therefore, all equipment, including vehicles, must be neatly placed within the boundaries of the pitch.

3. Only one mobile home may be parked on the pitch. Any other means of other possible means of transport for guests shall be parked in the spaces indicated by the Management for a fee.

4. Only mobile vehicles in full compliance with the road traffic regulations set out in the 4. Only mobile vehicles in full compliance with the road traffic regulations specified in the Highway Code and current regulations are permitted to enter and stay.

5. The mobile homes may only be equipped with the accessories and coverings provided by the manufacturers, without prejudice to the possibility of the classic veranda without overhang of the mobile home.

6. The underside of the mobile home may not be used to store materials, equipment or objects of any kind.

7. At the end of the stay on the pitch or in the bungalow, the Guest is obliged to remove their vehicle admitted at the entrance, as well as any other goods and equipment belonging to them; otherwise the Management declines all responsibility for the custody of the vehicle itself and any other goods belonging to the Guest, and may proceed with their coercive removal at the expense of the offender.

8. It is forbidden to cede the use of the pitch or bungalow and the accommodation facilities on it to third parties, as well as to take over the ownership of contracts relating to flat-rate stays.

9. The Management is not liable for accidents, theft and damage caused by other Guests, force majeure, natural calamities natural disasters or in any case from causes not dependent on the negligence of the campsite staff.

Article 2/b - Bungalows

1. It is the Management that assigns each bungalow.

2. It is forbidden to cede the use of the bungalow to third parties. Animals are not allowed in the bungalows.

3. At the end of the stay in the bungalow the guest must:

- tidy up the rooms and the kitchen and wash the dishes;

- collect rented sheets and towels (do not save mattresses and bedspreads) in the pillowcases
pillows;

- collect all rubbish and dispose of it separately in the differentiated waste bins in the appropriate
ecological islands;

- any damage, soiling, breakages must be reported promptly to Reception.

4. It is the guest's responsibility to clear the bungalow of any goods and equipment belonging to him/her; otherwise the Management declines all responsibility for the safekeeping of the vehicle itself and any other property owned by the Guest. of the Guest. The Management is not liable for accidents, thefts and damages caused by other Guests, by force majeure by natural disasters or in any case by causes not dependent on the negligence of the campsite staff.

Article 3 - Animals

1. The acceptance of pets, provided they are in order with the veterinary police certificates, must be agreed with the Management.

2. Dogs must be kept on a leash.

3. All animals must be taken outside the camp site (in non-neighbouring areas) to carry out their physiological needs, in compliance with the municipal hygiene regulations.

4. Owners are liable in all respects for indirect and consequential damage caused by them.

5. Animals are not allowed in the bungalow area.

Article 4 - Payment of the stay and time of departure

1. Payment for the stay must be made by 11 a.m. on the day of departure and the pitch vacated by 12 noon on the same day.

2. If departure does not take place within the prescribed time limit, the customer shall also pay the stay for the day of departure.

3. Lump sum stays must be paid in advance, and additional stays over and above those included in the lump sum contract, at the end of each month.

Article 5 - Silent Hours

1. Behaviour, noisy activities and the use of equipment which disturb Guests in the complex must be avoided at all hours.

2. In particular, from 11 p.m. to 7 a.m. the following are not permitted

- arrivals and departures
- the entry, exit and circulation of motor vehicles;
- the use of any kind of musical instruments, video and sound equipment;
- the use of mobile telephones outside the pitch;
- the use of all sports and leisure facilities and equipment;
- the assembly and disassembly of accommodation facilities.

Article 6 - Internal Circulation

All vehicles may only be used to enter and leave the campsite during permitted hours, at a walking pace and in compliance with the signs provided. We urge pedestrians to exercise the utmost caution and we ask parents to accompany their children.

Article 7 - Prohibitions

1. Inside the campsite it is forbidden to

- a. to throw rubbish outside the designated containers;
- b. digging holes or gutters in the ground;
- c. to light fires
- d. damage vegetation;
- e. to pour oils, fuels, boiling, salty or waste liquids on the ground or down rainwater drains waste;
- f. wash cars or other vehicles in the field;
- g. washing dishes and laundry outside the sinks provided;
- h. washing or washing up at drinking fountains on the field;
- i. wasting or misusing water;

j. putting up fences, shading tarpaulins, tying or anchoring anything to plants, pulling ropes at head height and install anything else that could constitute a potential danger or be an obstacle to free passage.

2. The use of charcoal grills is permitted as long as the smoke does not disturb neighbours and does not damage the lawn and the surrounding land.

Article 8 - Waste and Discharges

1. It is forbidden to leave any solid liquid waste on the pitch, or in any other place other than the waste disposal area. the ecological island; you are also requested to agree at Reception on the possible need to dispose of bulky waste. bulky waste. Near the entrance to the campsite there is an ecological island equipped with special containers for the separate collection of waste.

2. Chemical toilet containers as well as all other sewage and waste water collected in the indoor facilities of motor caravans or other mobile accommodation vehicles must be emptied, within the opening hours of the service, into the appropriate drainage pit in the camper service area.

3. Only in exceptional cases may the appropriate drains in each service building be used while guaranteeing their hygiene and cleanliness.

4. Any non-compliance may be reported for sanction by the competent authorities.

Article 9 - Campsite facilities and equipment

1. Connection to the technological installations on the pitch is subject to the use of equipment and materials complying with the technical regulations in force.

2. Guests assume all responsibility for connections made with defective cables, equipment and materials.

3. In any case, all electrical connections to tent sites are forbidden.

4. Any faults or the outbreak of fire must be reported immediately to the reception desk. The use of the campsite, sports and recreational facilities takes place at the risk and danger of the users. Children must be accompanied in the use of the equipment and the sanitary facilities.

5. The possibility of using hot water and electricity without extra charge must not represent reason for waste. Guests are therefore asked to use such supplies sparingly.

6. The drinking fountains located along the internal roads are to be used exclusively for drawing water; it is absolutely forbidden to discharge solid waste, any liquid or waste inside them.

7. Any interruption in the supply of electricity or water as well as in the supply of other services offered by the campsite due to breakdowns or force majeure does not oblige the Management to pay damages or reimbursement of any kind.

8. Children must always be accompanied by an adult, particularly when using the play areas.

Article 10 - Correspondence and safekeeping of valuables

1. Correspondence addressed to Guests must be collected personally by the persons concerned at the reception desk. After seven days' storage, uncollected mail shall be sent back to the sender.

2. Lost property found within the camp site must be handed in at reception for the legal formalities.

3. Each Guest is obliged to take personal custody of his/her belongings.

4. Management accepts no liability for loss, theft, deterioration damage to or destruction of valuables that have not previously been handed over for safekeeping at the reception desk.

5. Safety deposit boxes are available for guests at the campsite reception.

Article 11 – Seasonal Guests Houses - omissis

Article 12 - Final Provisions

1. Campsite guests may not in any way plead ignorance of these Regulations, which form an integral part of the documentation that must be displayed to the public, in accordance with article 11, paragraph 2 of Provincial Law no. 33 of 13 December 1990, as amended, in the reception area.

amendments, inside the reception area.

2. Transgression of the provisions contained in these Regulations may result in immediate expulsion from the campsite.

3. The Management determines the appropriate penalty to be applied, graduating it in relation to the seriousness of the infringement and the rules violated.

4. For anything not provided for in these Rules and Regulations, express reference is made to the laws and regulations in force as well as to the provisions of the Civil Code.